Online resources - Frequently Asked Questions

I have completed the Schools Booking Form but have not received my user name and password?
Please contact the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk and they will arrange to resend the details to you.

I have forgotten my password and / or user name
Please contact the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk and they will arrange to resend the details to you.

I would like to extend our access to the resources beyond the initial 3 month period – is this possible?
This may be possible. Please contact the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk to discuss further.

Is there an alternative payment method to PayPal or BACS transfer?
Yes - It is also possible to send an invoice for payment – please contact TakeShelter@downsjun.brighton-hove.sch.uk to arrange this.

We would like to arrange our Q&A session on a day which is not a Wednesday or Thursday – is this possible?
Our Q&A sessions are limited to Wednesdays and Thursdays to allow for our veterans to plan around any Take Shelter commitments they have. On occasion it may be possible to arrange a Q&A session on a different day. Please contact the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk to discuss dates.

I have noticed an error on the online resources
Thank you! We are always keen to know if we have made a mistake. Please send details to the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk and we will review and update the site.

I have WW2 material that I would like to share or donate with Take Shelter
Thank you! We are always keen to find out more about wartime Brighton. We are always adding more material to our collection. Please contact a member of the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk to talk further.

How do I get involved with Take Shelter?
We are a completely volunteer run community group and are always looking for new volunteers. There are a range of potential different roles on offer depending on where your skills and interests lie. Please contact a member of the Take Shelter team on TakeShelter@downsjun.brighton-hove.sch.uk to talk further.

What is Take Shelter?
Take Shelter is a volunteer led not-for-profit community group who have restored and now manage the only publicly open school air raid shelter in the UK. The shelter is located under the top playground at Downs Junior School in Brighton. In non-COVID-19 times, we run a busy schools programme of air raid shelter tours, artefact handling and 'Meet our Veterans' sessions. Since the pandemic we have turned our on-site experience into an online resource through generous funding from the South Downs National Park Authority.